



Core acceptance criteria

The images are only used as examples

Accepted	Rejected	Reduced (50%)
 <p>No damage on the unit</p>	 <p>Casting damaged or broken</p>	 <p>Plug or plastic parts damaged or broken</p>
 <p>Unit complete</p>		 <p>Plastic part missing</p>
 <p>Unit complete</p>	 <p>Vaccumhousing damaged</p>	
 <p>Unit complete</p>	 <p>Dismantled</p>	 <p>Functional parts missing</p>

Exchange conditions

In the event of a sale, a corresponding core charge will be debited in addition to the price of the replacement unit which will be fully credited on carriage paid return within 24 months unless otherwise stated in the product catalogue in question and if subject to the following conditions:

1. The unit return must appear as when it was dismantled, i.e. unopened. The unit must not have suffered damage from fire and salt water and must in all respects, electrically as well as mechanically, replace or correspond to the supplied unit.
2. Returned units which have not previously been bought from Borg Automotive or where the number exceeds the units bought will be stored in the exchange cart index for later use, i.e. the unit can then be purchased without a core charge until the excess quantity has been used, however, no longer than the maximum time frame stated in the product catalogue in question.
3. Units sent to Borg Automotive and processed (credited) will become property of Borg Automotive and the customer cannot demand delivery of the unit unless it has been rejected by Borg Automotive. Claims for delivery must be presented in writing within four days from the credit note date.